



Supply Chain Solutions

Distribution and Consolidation Centre



Customers (retailers) demand on-time supply with very tight delivery windows. Miss by minutes and you'll be left at the gate – or sent packing! Which is hardly ideal with a truck load of products, which have often travelled some distance already – at significant cost. That's why the Mercorella Group Distribution and Consolidation Centre is the perfect supply chain solution.

With 14,800m² of multi-temperature zoned warehousing and processing areas, plus undercover loading/unloading, our facility is centrally placed, as a single central destination for your products. We can complete your order processing, consolidation, preparation and labeling – or just deliver the goods – to any number of destinations across South Australia and Northern Territory, on time and cost-effectively.

The Mercorella Group of companies was established in 1967 and has grown to become one of South Australia's largest privately owned companies – specializing in chilled supply chain activities.

We've been delivering products to major supermarkets throughout Australia for over four decades.

Through our experienced and passionate team, we continue to service our customers with a diverse array of supply chain activities, all of which is supported by well-honed infrastructure including, administrative support, risk management infrastructure/systems, and a comprehensive I.T. network. An approach which provides the depth to service clients – of all sizes – confidently, effectively and efficiently.



Mercorella's Distribution Centre Activities

1. Controlled Temperature Warehousing, Storage & Distribution – Ambient or Chilled

We have successfully handled warehousing and distribution activities across a broad range of products including:

Fruit and Vegetables, Poultry, Beef, Lamb, Pork, Smallgoods, Confectionery, Bakery, Dry Grocery, General Merchandise, Wine (bottled), Dairy (chilled), and more...

Product 'pre-chilling' is also available, for transport to any Australian destination.

2. Freight Forwarding

We can receive pre-picked orders from suppliers and forward to the nominated destination(s).

3. Pick & Pack

We can warehouse your products, then pick and process orders from 'stock-on-hand' in the warehouse (assemble orders) in use-by date rotation or as per customer requirements, then deliver to the required destination(s).

4. Cross Dock

We can receive customer (store/destination) specifically marked cartons that are then consolidated onto pallets and sorted for distribution.

5. Flow-through

We can order product/s as per retailer requirements (exact quantities), receive from supplier and pick to customer orders as required – also known as 'pick-to-zero'.

6. Container De-stuffing (bonded)

We can receive overseas containers (bulk stacked), unload onto pallets using required Ti-Hi, hold in storage until requested to dispatch to final destination. Stock can be isolated for AQIS inspections.

7. Delivery

We can arrange any vehicle size and configuration to suit your delivery requirements, and if preferred, products can be collected from you.

We can utilize vehicles from our network of transport providers, or we can work with your nominated transport provider.

We can deliver to any number of destinations, as required.

We will label/prepare pallets to specification and handle pallet storage/control.

8. Administrative support services

- Order processing/management.
- Invoice/claim processing.
- Adhere to customer 'system' protocols.
- Inventory control.
- Levy management.
- KPI reporting.

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Benefits for Suppliers

We would like to offer you the opportunity to join with other successful businesses and improve your warehousing and distribution effectiveness and efficiency. By utilizing Mercorella Group to handle your supply chain activities, you'll enjoy significant benefits.

Transport

- Higher efficiency/lower freight costs.
- Reduced idle time for supplier staff and vehicles.
- Less congestion/inbound freight intensity/peaking at (final) destination.
- Minimal vehicle delays.
- Truck capacity maximized – Increased drop size (product per pallet – pallets per drop).
- Reduced delivery frequency.

Delivery

- Guaranteed on-time delivery to destination, meeting prescribed booking times/delivery windows.
- Adherence to schedules at supplier collection points.
- Strong knowledge of South Australia and Northern Territory road network, which facilitates efficient transport planning.

- Highly flexible inbound delivery windows for suppliers.
- 24/7 access to Mercorella Group site, adding additional service and flexibility for suppliers.

Processes

- Highly organised communication.
- Orders to suppliers facilitated.
- Multiple DC functionality available for a diverse range of products.
- System failure back-up infrastructure in place including stand alone power supply.

Inventory

- Supplier inventory reduced.
- Order lead-time reduction.
- Complete deliveries to retailers.
- Reduction in damages.

Safety

Driver

- 'Chain of Responsibility' risks mitigated.
- Load specifications adhered to.

- B-Double turnaround facilitated on our fully concreted site.
- Fully fenced/gated site with CCTV security coverage.

Product

- Perishable product acceptance codes met.
- Cold chain compliance with rapid raise doors throughout our site.
- Weather impacts minimized with undercover loading/unloading on site.
- Emissions minimized through the use of battery operated forklifts.
- Group wide SQF 2000 certification.

Resources

- Fewer client resources required.
- Short term, immediately available capacity for clients.
- Sustainable long-term supply chain options – tailored to suit our clients.
- Clients can utilize an existing South Australian asset and a team with over 40 years of supply chain and logistics experience.
- Our clients can focus on their core business while we focus on ours.



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